

## 2WiredGuys Membership Benefits

Service	Description of Service	Basic Members	Unlimited Members	Ultimate Members
E-mail Support	Get answers to basic questions.	<b>FREE</b>	<b>FREE</b>	<b>FREE</b>
Phone Support	Get answers to basic questions.	<b>FREE</b>	<b>FREE</b>	<b>FREE</b>
Remote Service	Service performed by connecting to your computer over the internet.	\$47/hr per computer No minimum charge Max 2hr charge (\$94)	<b>FREE</b>	<b>FREE</b>
In-Shop Service	Service performed at one of our Drop-Off locations.	\$47/hr per computer No minimum charge Max 2hr charge (\$94)	<b>FREE</b>	<b>FREE</b>
Protection software	Business-Class protection	Not included	Not included	<b>FREE</b>
Cloud Backup	Have your important data files backed up to the cloud.	Not included	Not included	<b>FREE</b>
Full Cleanups	A complete computer service.	One free cleanup	<b>FREE</b>	<b>FREE</b>
Service Reminders	Regular maintenance reminders.	Included	Included	Included
E-letter	Receive our e-letter full of tips, updates and tech news.	Included	Included	Included
Commitment	We're here for you for a year.	Included	Included	Included

Service fees are per computer. Parts and software costs are billed separately. Visit our website [www.2wiredguys.com](http://www.2wiredguys.com) for current pricing and service information as prices, services and terms of agreement are subject to change.

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